



Taxpayer Guidance When Using Free File Online Tax Prep *Taxpayers - Four important things to remember!*

- You'll need your ***adjusted gross income*** from last tax year, **available on your 2017 tax return**
- **Safeguard your user name & your password – do not lose them.** Your user name and password is what you need to have to save your work and to check the status on your filed return
- When you finish your return, **print a copy** for your records
- Watch for an **email from the IRS and the state (if applicable)** that your return has been received.

FOR ANSWERS TO TAXPAYER QUESTIONS

⇒ *Each tax software company has customer service support in the software*

⇒ *Local VITA & AARP locations can answer taxpayer questions:*

To find local IRS-sponsored in-person tax assistance, go to:

www.irs.gov/vita and enter your zipcode to find the locations of in-person tax assistance in your area.